



COLLABORATIVE

Our experienced technicians will work seamlessly with your staff as an extension of your IT team.

COST EFFECTIVE

Tackle complex IT projects, implement new technology, handle IT issues without the cost of hiring additional staff.

SCALABLE

Receive the right amount of assistance and support based upon your IT needs.

Augment your existing internal IT department with
ARCO Group Co-Managed Onsite IT

ARCO Co-Managed IT Services

For small and medium sized business owners, partnering with a managed services provider enables you to extend the capabilities and bandwidth of your existing IT team easily and cost effectively. Leverage ARCO's IT Engineers when you need additional technical assistance. ARCO can help:

- Implement new or unfamiliar technology
- Take on complex IT projects or help accelerate a project to completion
- Cloud migrations and system upgrades
- Responding to an IT emergency or an urgent situation, such as a spike in web traffic or malware attack.
- Provide staff during peak times or when your team takes leave
- Strategic consulting on IT roadmap

The ARCO Difference

- **Consultative Approach** - We work closely with you to understand your business and technology needs, then partner with you to help achieve your goals.
- **Latest technology** - ARCO ensures that you receive the benefits and performance of the latest technology, housed in state-of-the-art datacenters for maximum uptime and security.
- **Talented staff** – ARCO only hires experienced Technical Consultants based in the U.S. to provide you with world-class IT services and IT support.
- **Experience** – For over fifteen years The ARCO Group has provided IT services to small and mid-market businesses across a wide variety of industries in the Jacksonville FL, and Pittsburgh PA metroplexes, as well as across the U.S.

Managed IT Services can reduce IT costs by 45% as well as increase operational efficiency by 45-65%.

¹ Global News Wire, "Managed Services Market Size, Share - Growth, Trends and Forecast (2020 - 2025)", March 2020, New York