



### Easy-to-Use

Intuitive design makes teaching and learning a breeze on any device.

### Secure

Designed to protect student data and stop viruses, malware and other cyber threats

### Collaborative

Students can share files, work together on projects, take part in virtual discussions

## FACILITATE LEARNING WHEREVER THE JOURNEY GOES

COVID19 quickly and dramatically changed lives - adults and children, alike. As schools and universities began ad hoc distance learning, several immediate communication challenges became clear – the processes and necessary technology to roll out cohesive, accessible learning to students of all ages were not in place. Learning became difficult and fragmented. The possibility of students falling behind has become a potential reality.

To be successful, educational systems must implement processes and technology that enable tele-learning across multiple channels that are easy to use, can reach all students, and simulate classroom learning without compromising communication, collaboration or security.

Students must be able to access and share documents, work in groups, and communicate via multiple device types without bandwidth issues. The ARCO Group can help - and can help at prices school systems can afford, without concern about performance, security or IT support.

We provide school districts like yours with **a cloud-based fully unified communications and collaborations platform**, ARCO Elevate EDU, that can be accessed by phone systems, desktop computers, and mobile devices including smart phones, tablets, laptops, and more via one system.

ARCO Elevate provides the features teachers and students need to share ideas, have discussions, and work on projects together. Students and teachers can chat, talk, text, or video conference with each other and securely share files during video sessions and after, allowing group projects and teaming – regardless of the student's location.

ARCO Elevate seamlessly integrates all your communication tools into one connected smart solution oriented around your students' needs and learning styles.



Parent – Teacher Conference with Ease

## ARCO ELEVATE EDU UNIFIED COMMUNICATION & COLLABORATION FEATURES



## ARCO ELEVATE EDU BENEFITS

With ARCO Elevate, communication channels and devices are integrated in one easy-to-manage system.

### Exceptionally reliable



#### The Elevate voice network is purpose-built for reliability

- East and west coast datacenters provide redundancy and minimize latency.
- Stringent prequalification guidelines and proprietary VoIP network testing help ensure a reliable connection and crystal-clear voice quality.

### Simplified scaling & management



#### Elevate scales according to your classroom size

- Order service according to the number of students needed today; pay only for what is used.
- Ordering additional service is easy and can be spun up quickly.
- Scales to many users per classroom, school, or district.

### Increased productivity & collaboration



#### Elevate facilitates a productive classroom experience

- Teach and learn anywhere, anytime, and on any device for ultimate flexibility.
- Customize and brand your system and video conferencing to reflect your school colors, mascot, and classroom background.
- Record and transcribe video conferences using the Virtual Assistant
- Integrated chat, SMS, video conferencing, screen sharing, file sharing and backup to facilitate increased collaboration and group learning.
- Transcribes voicemail messages to text and/or email, allowing for more efficient voicemail management.

### Always available



#### Ensure that you never miss a teachable moment and your system never freezes or crashes

- Cloud-based systems are immune to local outages. Elevate will try all user devices, then dial phone numbers like cell phones, hunt groups, or other auto attendants.
- The Elevate mobile app has full business phone functionality to be used if desk phones become unavailable

### Lower cost



#### No hardware to buy, install, manage, upgrade or replace

- Lower infrastructure and operating costs compared to traditional phone service.
- Reduces infrastructure and operating costs; no additional hardware to buy.
- Consolidates voice and data onto one network.
- Flat, per-user rates with unlimited domestic local & long-distance calling.

## ARCO ELEVATE EDU CLASSROOM COLLABORATION FEATURES

### Elevate Desktop Application

The Elevate Desktop App brings essential collaboration tools together, so administration, teachers, parents and students can send and receive chats and SMS messages, place and receive calls, share screens, start video calls and share files—all from one application.

- Have the flexibility to use your desktop application to place and receive calls in two ways – either as a call controller for your associated desk phone, or as a softphone from your Mac® or PC.
- One place to see the availability of your staff and students, place a phone call, start team chat, send text messages, and launch a video classroom.
- With the Elevate Desktop and Mobile Applications, you can take your student contact information, files and classroom discussions with you – wherever you are.



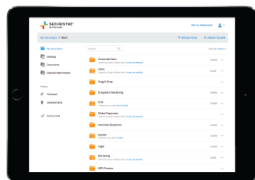
### Video Conferencing & Screen Sharing

Elevate includes Online Meeting, an easy-to use, feature-rich, reliable video collaboration tool.



- HD video conferencing accommodates a remote and/or dispersed learning environment and empowers student productivity.
- Your screen can be shared with department members or students in real time, improving collaboration and speed of decision making.
- Includes a conference dial-in number, and custom URLs for sessions.
- Customize the look and feel of your video conference experience with your school's colors, mascot, name and more.
- Provide screen annotation to drive engagement from attendees
- Record and transcribe your conference call using the \*new\* Virtual Assistant.
- Share control of your screen with other attendees on the video conference for complete ease of use in any situation

## ARCO ELEVATE EDU FEATURES (continued)



### File Sharing & Security

- File sync and share files between classes and students.
- Easy and secure file sharing; you will always receive the most current version of files from any device.
- Integration with Windows file server, Exchange Email, Active Directory, Outlook, Office, and Office 365®
- Your school's files and data are safe. ARCO Elevates comes with backup for desktops, mobile devices, and file servers.

### Elevate Mobile App

This powerful application transforms your phone into an essential collaboration tool, making teamwork on-the-go easier than ever. See who is available, send and receive chats and text messages, place calls and see voicemails all from one application—anytime, anywhere.

- Synchronizes your full desktop chat and SMS history is with your mobile device so you can stay connected and continue conversations no matter where you are.



## ARCO ELEVATE EXTEND

Elevate Extend is an integrations platform that connects powerful voice, chat, video conferencing, and contact center functionalities into everyday business applications like Google®, Microsoft®, teaching applications and software, and more – enabling a full classroom experience without high costs.



### Increase teacher and student productivity

Embed communications into everyday teaching applications across departments to streamline learning plans and maximize staff efficiency.



### No heavy IT investment

Our integrations are easy to use and easy to deploy, with no heavy training or implementation costs required.



### Increase student performance and retention

Combine powerful communication capabilities with relevant data to ensure students have the right information at the right time.

## DESKTOP PHONES

To provide access from any home, school or classroom, in case not all students have computers, we provide phones with the communication features that you would expect.

- Easy-to-use interfaces, rich audio quality and productivity features
- Phones are pre-programmed to work seamlessly with Elevate
- Phones are plug and play, and can be used anywhere there is an internet connection\*



**Polycom VVX**



**Yealink DECT  
Cordless**



**Polycom SoundStation  
Conference Phones**



**Yealink T4 series**

## ARCO ELEVATE EDU– WHAT'S INCLUDED

### Each user receives:

- Local phone number with unique extension
- Ability to have up to five endpoints
- Inbound/Outbound Caller ID
- Web Fax
- Voicemail box with transcription services
- Elevate Mobile App & Desktop App
- Online Meeting with up to 4 participants (30 with Elevate Pro)
- 2GB per user ShareSync file share and backup (100Gb per user with Elevate Pro)

### Each account receives:

- Centralized management of all locations
- Auto Attendant with a direct inward dial phone number
- Ability to configure up to 10 hunt groups
- Conferencing: 200 toll-free minutes / month
- Active directory integration for easy configuration of users
- Hunt Group reporting
- Enable/Disable call recording

## ARCO ELEVATE EDU COMMUNICATION FEATURES

### System Features

- Voicemail with Transcription
- Auto Attendant
- Caller ID
- Custom Hold Music & Greetings
- Direct Inbound Dialing (DID)
- Remote Line Key
- Conference Bridge
- Email and SMS notifications
- Configurable Ring Options

### Phone Features

- Call Forward
- Call Hold
- Call Recording
- Call History
- Call Transfer
- Call Waiting
- 3-way Calling
- Do Not Disturb
- On-Hook Dialing
- Administrator Password
- Named Ring Groups
- Page all Phones
- Call Park
- Inbound Caller Name
- Call Flip
- Configurable Line Keys
- Speakerphone